



<u>Access Statement for Budemeadows Touring Park – Nov 2013</u>

Introduction

Budemeadows is an all year round touring caravan and camping park and we welcome all visitors with their own tent, trailer tent, caravan or motorhome.

We aim to ensure that all visitors can enjoy the facilities and surroundings that Budemeadows offers. We would find it helpful if specific requirements were mentioned at the time of booking e.g. if you need to be near facilities, we can then try our best to accommodate your wishes. If you require any assistance during your stay or whilst planning your holiday, please ask and we will be happy to help.

Assistance dogs are welcome on the Park.

Our current facilities and services offered are:

Pre-Arrival

- We cater for tents, trailer tents, caravans, campervans and motorhomes.
- Our website is intended to be accessible to all. Images and links are described by text and we are working to ensure full WCAG compliance.
- Our brochure, booking form and access statement are available in large print on request.
- We can take all bookings and enquiries via the telephone or by post with a booking form.

Arrivals, Car Parking and Main Reception

- Arrivals are requested to stop at the New Arrivals barrier and proceed to reception on foot. Access to reception is level and approximately 20 meters from the New Arrivals barrier.
- Seats are available outside the reception building.
- The narrowest doorway to the reception and visitor information area is 71 cm wide.
- A lowered counter is available at the reception desk.

Public Areas – General

- The shop, bar and take-away are located adjacent to reception and a small parking bay (with a disabled parking bay) is available opposite.
- A tarmac road services all parts of the park. The speed limit on site is 5 mph.



The park is situated on 2 gently sloping fields.

Public Areas – Toilets and Shower Facilities

 The park has toilet and shower facilities located in each field and a separate toilet and shower for disabled use is available in both (entrance 85cm). For further information please refer to Touring Facilities section.

Takeaway and Bar

- A takeaway facility is available on site but is only open during the high season. A high counter (125cm above ground) is present, but the chef will collect orders from the front of the takeaway if required, and food can be delivered to the front of the takeaway or direct to tables if required.
- The bar is accessed via a 125cm wide doorway with a small step (3cm) internally.
- An internal games room with computer for internet access is accessed through the bar via a 76cm wide doorway and small slope.

Laundry

 Two laundry facilities are available on site. Car parking (with a disabled bay) is available close to the front of the laundry facility in the upper field.

Shop

- The Park has a small shop which provides a range of basic groceries and hardware, camping equipment and calor/camping gas.
- Access to the shop is via a gentle slope and doorway measuring 74cm.

Leisure Facilities

- The Park has a heated outdoor pool and access to the pool area is via a latched gate. Access into the pool is either via shallow access steps located in the shallow end of the pool, or via a ladder style set of steps in to the deep end of the pool. There is no lift to assist access into the pool. The pool has a maximum depth of 1.5 metres and a minimum depth of 1 metre. The pool is unsupervised and any person under 15 years of age must be under the supervision of a person 16 years or over.
- The Park has a grassed play area for children. No hard standing is available in this area. None of the current equipment is specifically designed for disabled access. Bench seating is available in this area.

- BUD
 - The Park has an outside grassed games area including table tennis, giant chess, connect 4 and skittles. Bench seating is available in this area. No hard standing is available in this area.
 - An indoors games room with pool table, table football, a small number of games machines and TV available for guests use. The TV has a facility for sub-titles.

<u>Conference and Meetings Rooms, Banqueting, Clubs, Entertainment Not available.</u>

Bedrooms

Not available.

<u>Self Catering Kitchen (touring)</u> Not available.

Caravans, Holiday Homes and Twin Units Not available.

Touring Facilities

- We have 145 pitches for tents, trailer tents, caravans and motorhomes, 23 of these pitches are all weather pitches, 16 have hard standing on approximately one third of the pitch and an under-battened grassed area to one third with the remainder being grass, 7 pitches are hardstanding with gravel alongside with grass to approximately one third of the pitch.
- Within the total of 145 pitches we have 16 which are serviced with a
 water tap and drainage point on each pitch along with the electric hookup. 6 of these pitches are all grass and the remaining 10 are gravel
 hardstanding with grass alongside.
- The park has 2 toilet blocks. The block in the main touring field is open all year and is split over two buildings one for ladies and one for gents with additional overflow unisex showers to the outside of the ladies block (only open in some of Mid and High season). There are washing up sinks to the rear of the gents block (entrance 90cm wide) and a laundry (entrance 73 cm wide) and full bathroom to the front of the building.
- The ladies toilets in the main field have 4 standard toilet cubicles, and 6 combined washbasin and toilet cubicles. Additionally there are 2 free showers and 2 free to use hairdryers. The auxiliary toilet block in the lower field has 3 combined washbasin and toilet cubicles and 3 showers for ladies, plus 1 free to use hairdryer.
- The gent's toilets in the main field have 4 standard toilet cubicles, 1 combined washbasin and toilet cubicle, and 4 urinals. There are 2 free showers and 1 free to use hairdryer. The auxiliary toilet block in the lower field has a urinal trough and hand-washing sink, 2 combined washroom and toilets, and 2 showers for men.

- A bathroom is available for all guests use and is located in the main field (full sized bath, sink and toilet). A baby change facility and baby bath are available to use in the bathroom.
- The Park has 2 disabled toilet facilities, one located at each toilet block. The facilities are accessed by 85cm wide door ways and both comprise of a shower (fixed height shower head with wall mounted seat), toilet (standard height with grab rail) and small sink. The facilities are set up like a wet-room.
- The pathways around the main field toilet/laundry and dishwash facilities are concrete/tarmac. The pathways to and around all the toilets in the lower field are concrete.
- Assistance in siting caravans on arrival/departure is always available on request.
- Water points, fire points, and refuse bins are located at intervals throughout the site and 2 chemical disposal points are available.
- Two water tanks are available for the rinsing of wet suits.
- Pitches are allocated on booking. Specific pitches and/or hardstandings can be requested (a small charge is payable in high season) and the owners are happy to advise on the location and suitability for your requirements.

Grounds

- The site is lit at night, but guests are advised this is low level lighting and the use of a torch may be required. All facilities e.g. toilets are well lit on their approach and internally.
- Seating is available outside of the reception area.

<u>Additional Information</u>

- Mobile phone coverage is moderate to good in this area and a public pay telephone is available.
- Wifi (payable) is available across the site and when the bar is open access is available to the internet via a computer (charges apply).
- There is a local bus service that calls approximately 0.5 mile from the site, serving Bude and the surrounding areas (not on Sundays).
 Access requires walking on a wide grass verge along the A39. Further details and timetables are available from reception.
- Post may be left in reception and is collected by the post office Monday
 Saturday.
- Local taxis call at the Park. Taxis numbers are available from the Information Centre or reception.
- Wheelchairs and Mobility scooters are available for hire on a daily or weekly basis from Launceston Mobility (01566 774030). A collection and delivery service is available (charges apply).

Contact Information

Address – Budemeadows Touring Park, Bude, Cornwall, EX23 0NA.

• Telephone: 01288 361646 • Fax: 0870 7064825

Emergency assistance is available on site 24 hours a day. The

emergency number is: 07842 980628

Email: holiday@budemeadows.comReception opening hours:

Winter 9am –5pm Summer 8.30am – 7pm

Although we have tried to be as accurate as possible, if you require further clarification please contact us.